



January 7, 2011

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
P. O. Drawer 11649
Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina
Report: Terminations of Electric Service (4th Quarter 2010)
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) fourth quarter 2010 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in black ink, appearing to read 'Len S. Anthony', written in a cursive style.

Len S. Anthony
General Counsel – Progress Energy Carolinas, Inc.

Attachment

cc: John Flitter (5)

STAREG1247

Progress Energy Carolinas, Inc.
Quarterly Report on South Carolina Involuntary Disconnects
(Fourth Quarter 2010)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
October 2010	2042
November 2010	2463
December 2010	1652

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

October 2010			November 2010			December 2010		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	21		1	109		1	79	1
2			2	106	1	2	84	1
3			3	123	1	3	82	2
4	41	2	4	139	1	4		
5	54		5	88		5		
6	109	1	6			6	83	1
7	89	1	7			7		
8	69	1	8	140	1	8		6
9			9	151	1	9		1
10			10	2		10	181	2
11	132	4	11	3	1	11		1
12	110		12	183	2	12		
13	121		13			13	1	1
14	97	4	14			14		1
15	67		15	190	1	15	3	2
16			16	177		16	236	
17			17	216		17	119	1
18	113		18	156	1	18		
19	76	1	19	112	3	19		
20	128		20			20	121	7
21	131	1	21			21	134	1
22	122		22	116	1	22	126	
23			23	178		23	2	
24			24	2	1	24		
25	97		25			25		
26	110	1	26			26		1
27	169	2	27			27		
28	123	1	28			28		3
29	43	1	29	177	3	29	205	
30			30	75	2	30	160	2
31			31			31	2	

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	October	November	December
Non payment	2022	2443	1618
Hazard	20	20	34

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."